NHCS Parent Code of Conduct (2026-2029)

- The following policy balances a welcoming community ethos with clear, professional boundaries to ensure a safe and positive environment for all.
- This policy outlines expected conduct for all adults (parents, carers, and visitors) to ensure our school remains a safe, peaceful environment where children can flourish.

Our Partnership – as a school we:

- Value our supportive community.
- View education as a partnership between parents, carers, teachers and the Newton Hill Community School staff.
- Care about your children and we know that you want the best for them too.
- Aim to foster strong working relationship together to equip children with the necessary skills for adulthood.
- Will listen to any concerns that are raised in a respectful manner.
- We will communicate with you in line with our Communication Policy.
- We will remind you of our conduct expectations if needed.

Expected Conduct

We expect all parents, carers and visitors to:

- Respect the school's caring ethos and 5 Golden Rules and set a good example in speech and behaviour.
- Speak respectfully to all members of staff.
- Work collaboratively with staff for the benefit of the children.
- Seek to clarify issues respectfully by aligning the child's version of events with the school's perspective.
- Manage their own child's behaviour to prevent conflict or unsafe situations.
- Raise concerns through appropriate channels (school office, class teacher, SLT, Headteacher) rather than on social media.
- Communicate with school in line with the NHCS Communication Policy (see school website).
- Only pass brief messages at the door. We ask that you are mindful of children arriving at school and do not block the door into school. Please send all other messages or non-urgent messages via email to the school office. Do not send handwritten notes.
- Wait until all children have been dismissed before you speak to a member of staff after school and respect the confidentiality of other parents/carers.
- Be mindful that other children may have additional needs and that they deserve compassion and understanding.
- Adhere to the Uniform Policy and Lunchbox Policy.

Unacceptable Behaviour

To maintain a safe environment, the school will not tolerate:

- Disruptive behaviour that interferes with classrooms, the office or school grounds.
- Loud or offensive language, swearing or displays of temper.
- Threatening harm to staff, governors, visitors, parents or pupil (verbally or on social media).
- Physical or verbal aggression towards any adult or child.
- Approaching or speaking disrespectfully to another person's child, including attempting to chastise them for conflicts with your own child (which may carry legal consequences).
- Sending aggressive, abusive or threatening emails, texts, voicemails or other communications.
- Sending persistent complaints – we will refer to our unreasonable complaints policy.
- Damaging school property e.g., damaging the school car park gates.
- Smoking, consuming alcohol or drugs or bringing dogs onto school premises (except assistance dogs).
- Use of the school car park without permission.

Social Media & Online Conduct

- Concerns must be raised through appropriate channels in line with our communication policy (school office, class teacher, Headteacher, or Chair of Governors) rather than on social media.
- Posting defamatory, libellous or offensive comments about the school, staff or families on platforms like Facebook or WhatsApp is unacceptable.
- The school will report abusive online behaviour to the respective network, expect immediate removal of the comments and consider legal options in serious cases.
- Publicly humiliating or discussing another child, parent or member of staff online will be treated as a serious incident of cyberbullying and will be reported.

Consequences of Breaching the Code

- If unacceptable behaviour occurs on school premises, the school may contact the appropriate authorities and potentially ban the offending adult from the school grounds.
- School will report any public discussion of any member of staff online to the police and appropriate authorities.
- A letter will be issued and logged reminding parents/carers of this code of conduct.
- Parents and carers are responsible for ensuring anyone collecting their children is aware of this policy.